



Seeking **Christ** **TOGETHER**

**Summary of the Parish
Member Engagement Survey
Results (February 2020)**

**Our Lady of Lourdes,
Harpenden**

May 2021

<Video of Father Anthony>

BACKGROUND

- The goal of the Parish Member Engagement Survey was to create opportunities for every member of the parish, to expand the Kingdom of God in our parish for yourself and those around you.
- It starts with you having an exceptional parish experience that will empower you to own your calling.
- Through this Parish Member Engagement Survey we wanted to hear about your parish experience.

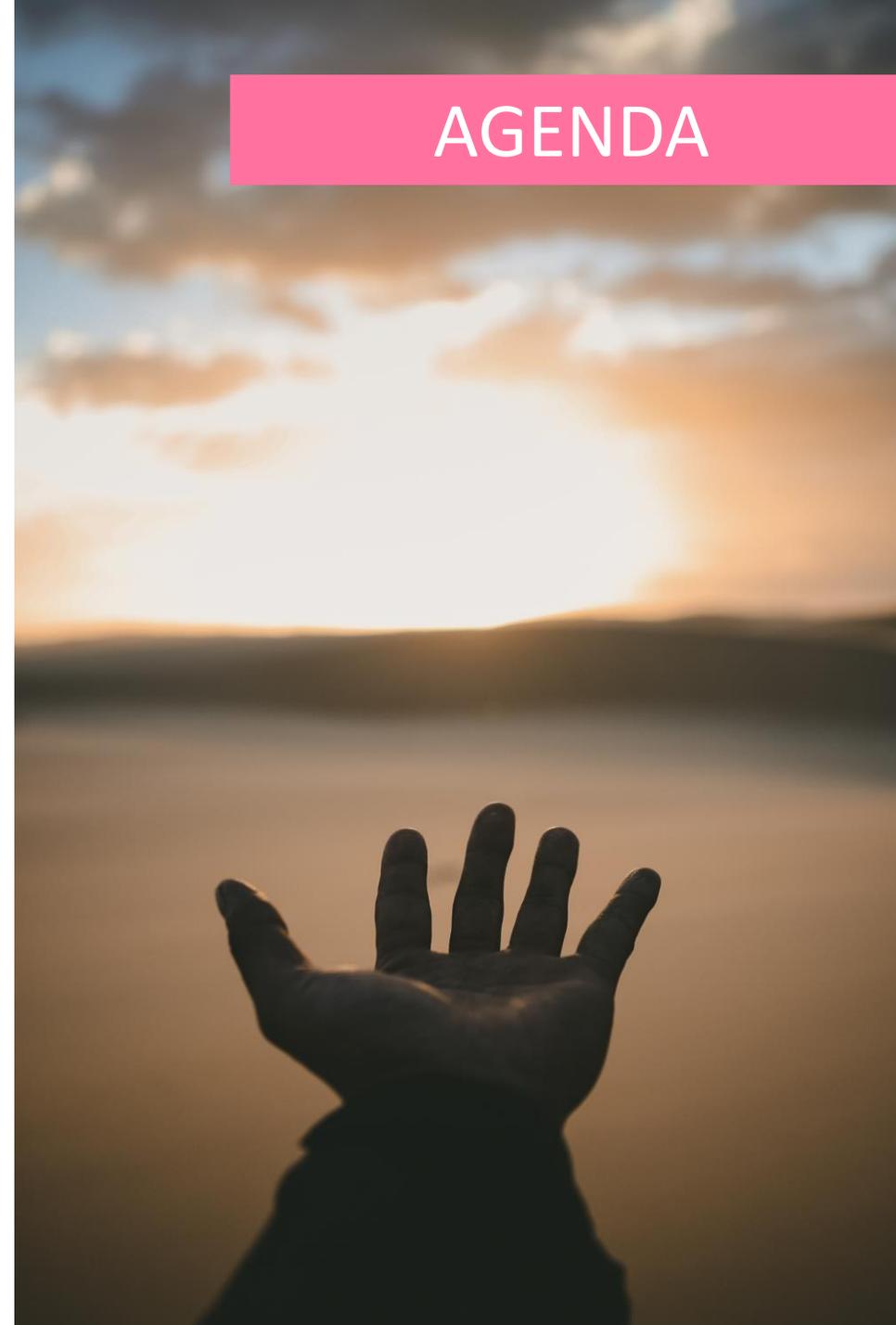


PARISH VISION

To become a **welcoming, active and outgoing** Parish community which **recognises** and **benefits** from our **God given gifts and talents**, **empowering** each one of us to individually and collectively **spread the Good News** to others, whilst **deepening our own relationship with Christ** our brother, irrespective of the point we are at on our journey.

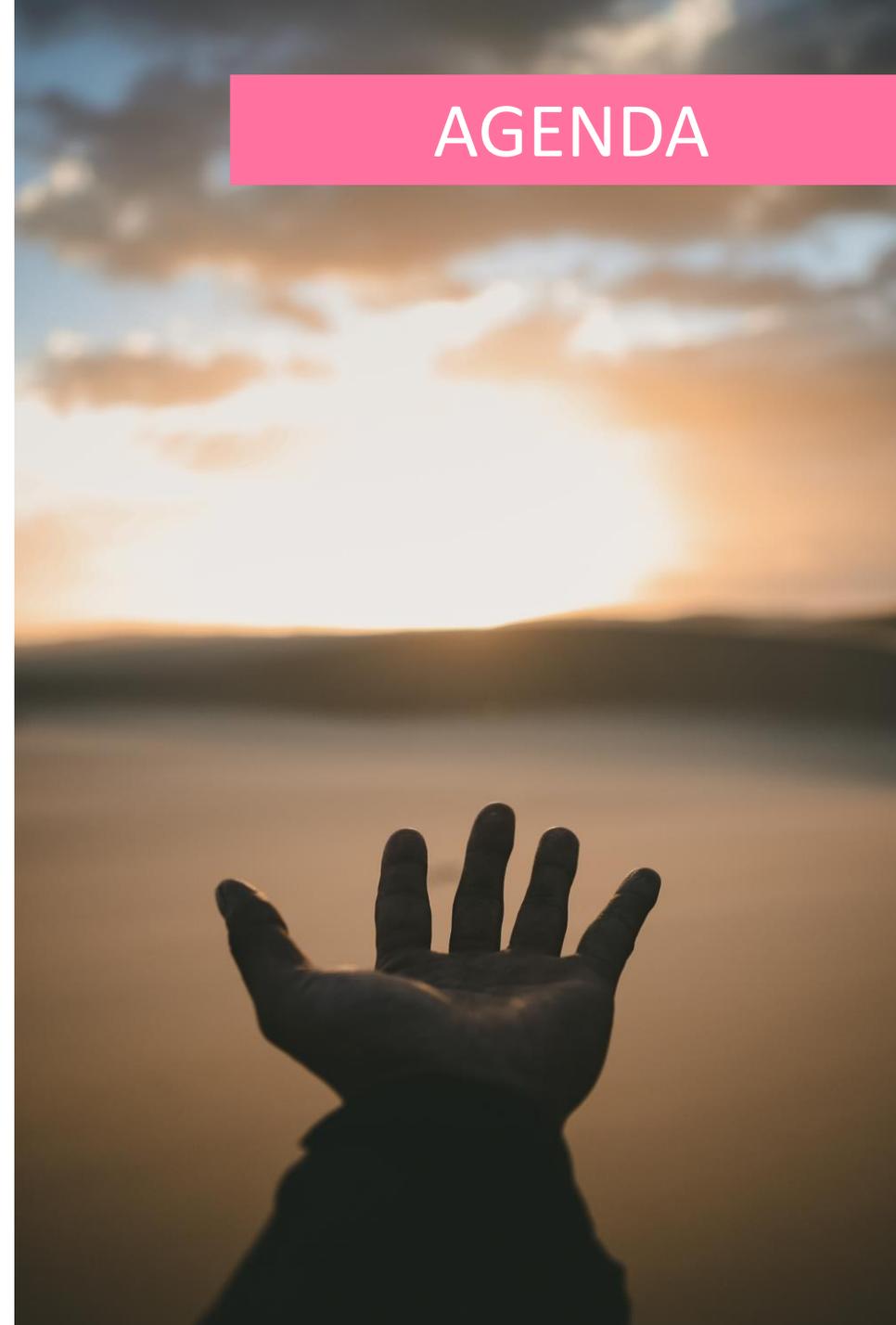
AGENDA

- Recap of the Parish Member Engagement Survey 2020
- Summary of the Survey results
- Outcomes: visions and goals for our parish
- Next steps



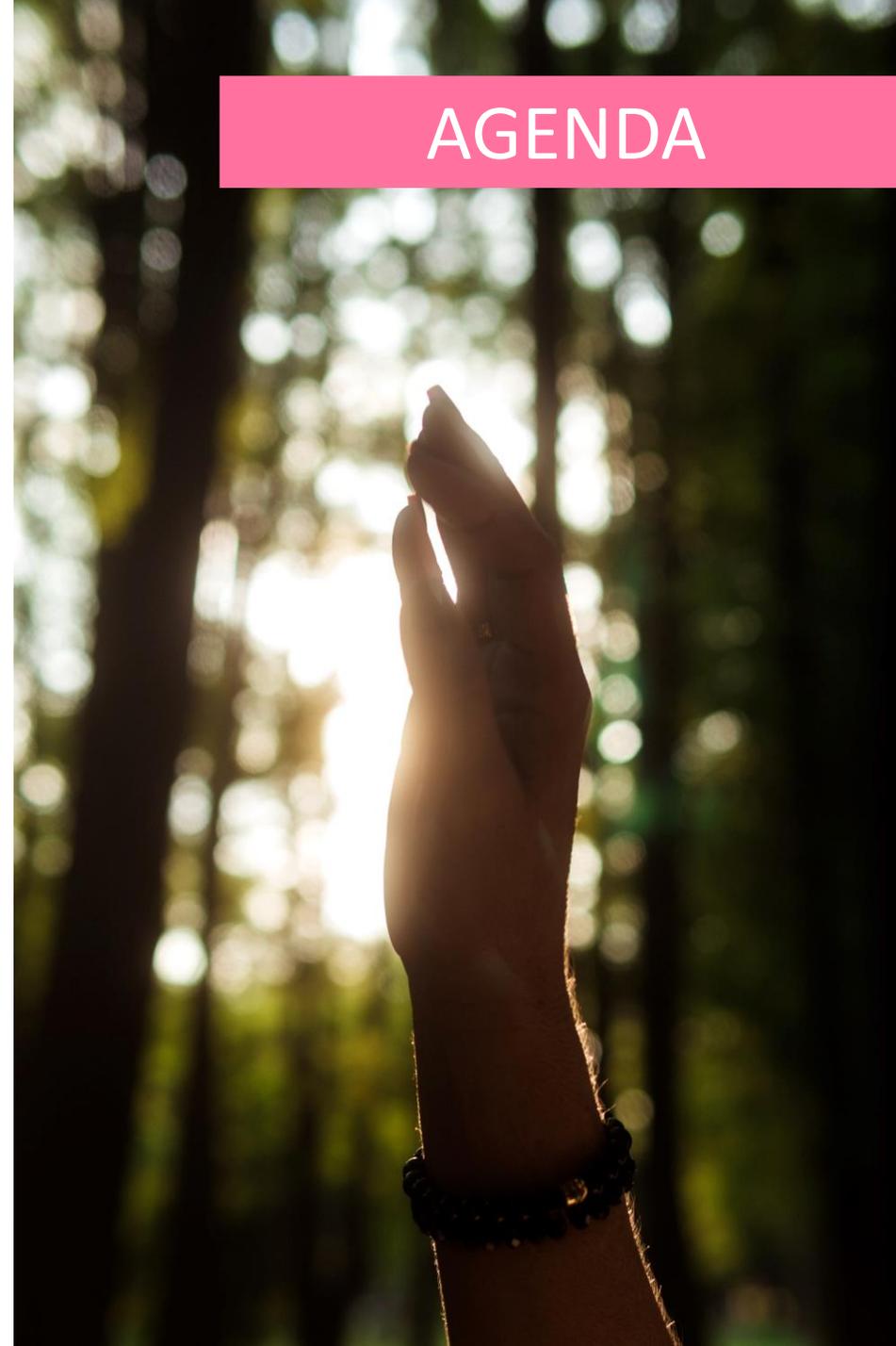
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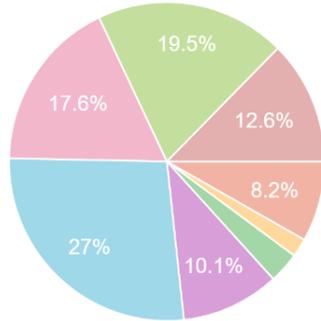
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DEMOGRAPHICS

Total Number of Responses Received: 161

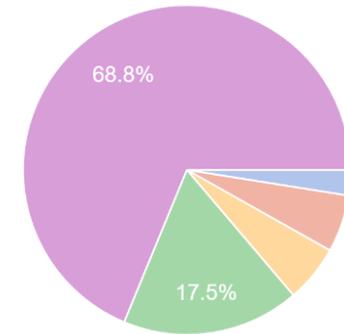
- Less than 10
- 10 - 18
- 19 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75 +



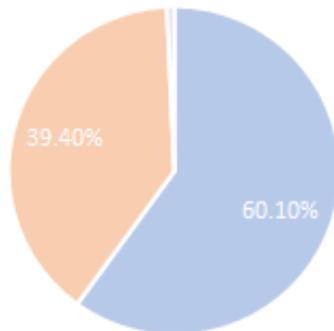
Responses were received from all age groups
 Most responses from 45-54 year olds
 Fewest responses from 19-24 year olds

The majority of people who responded had been in the parish more than 10 years

- Less than 1 year
- 1 to less than 3 years
- 3 to less than 5 years
- 5 to less than 10 years
- 10 years or more



- Female
- Male
- Prefer not to say

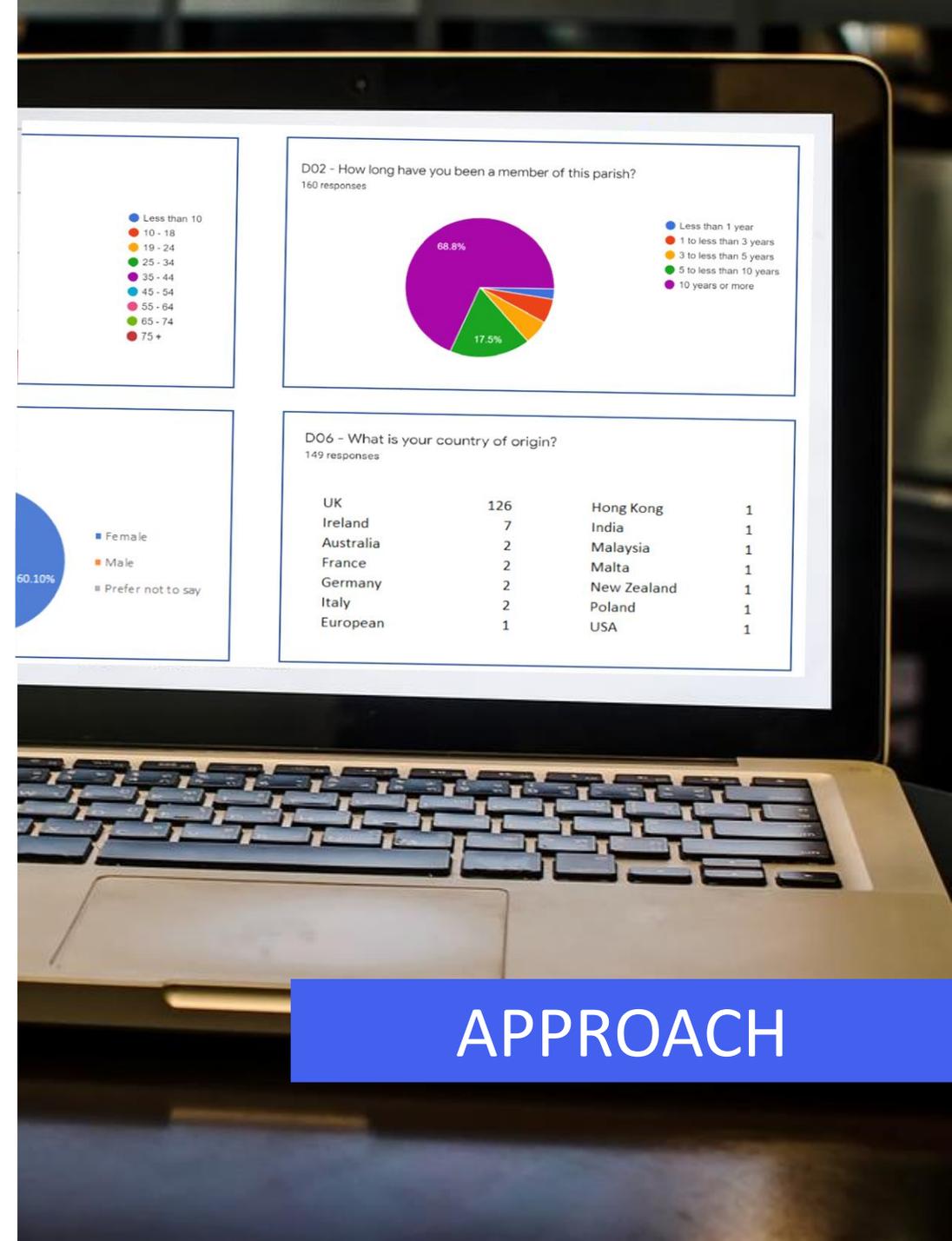


Females were greater responders than males

UK was the dominant country of origin followed by Ireland

UK	126	Hong Kong	1
Ireland	7	India	1
Australia	2	Malaysia	1
France	2	Malta	1
Germany	2	New Zealand	1
Italy	2	Poland	1
European	1	USA	1

- Each question was classified based on whether people responded positively or negatively, using Red-Amber-Green indicators, and cross-referenced with demographic data.
- All the comments were reviewed and the key themes extracted to develop visions and goals.
- All the suggestions and ideas were fed into the formation of a roadmap.



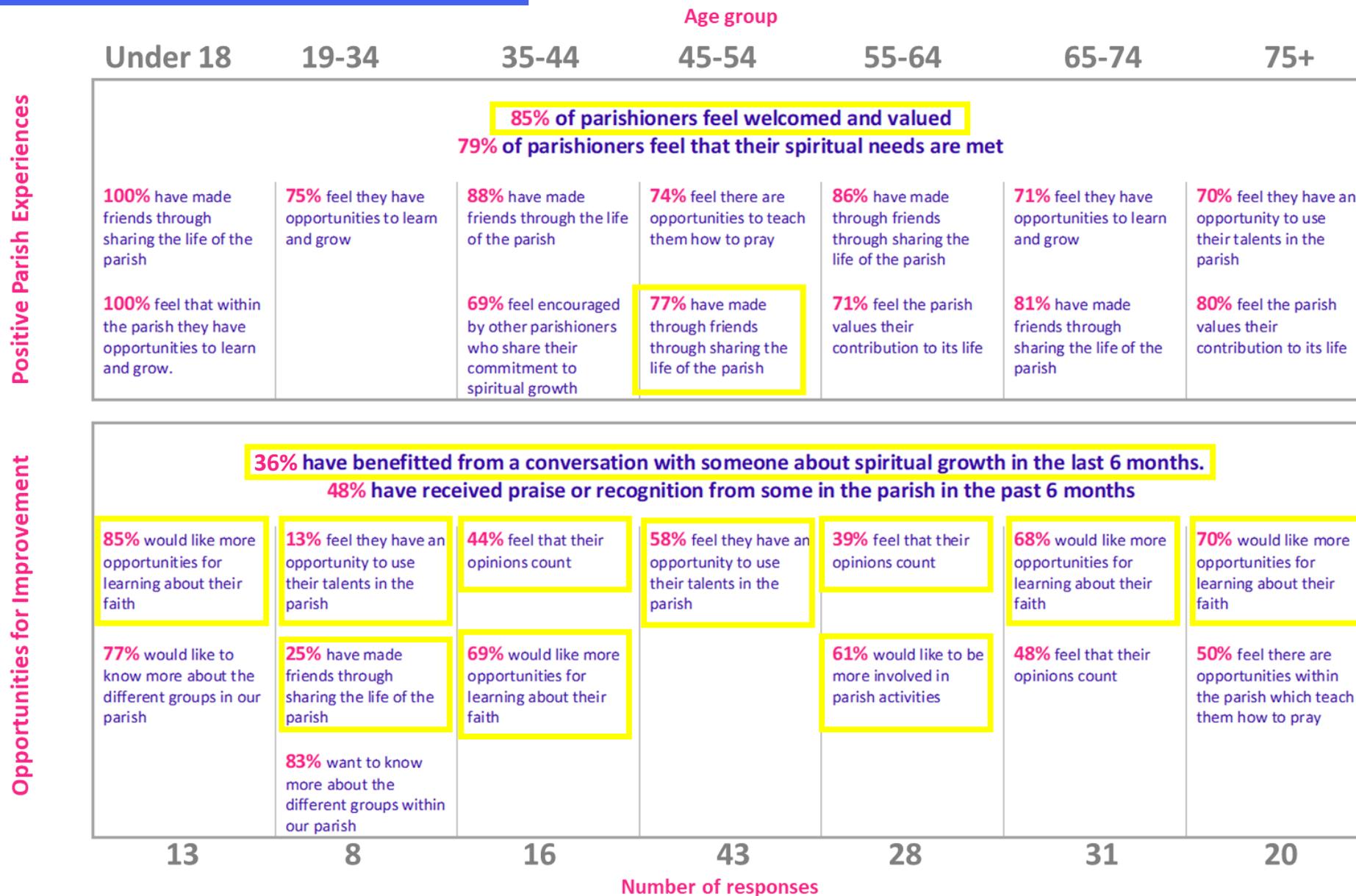
APPROACH

OVERALL SURVEY RESULTS

Figures in brackets show the % of respondents who gave the answer shown in the column heading

STRONGLY AGREED OR AGREED		NEITHER	DISAGREED OR STRONGLY DISAGREED	
More than 65% agreed or strongly agreed	Majority agreed or strongly agreed	Majority neither agreed nor disagreed	Majority disagreed or strongly disagreed	More than 65% disagreed or strongly disagreed
In my parish my spiritual needs are met (81%)	In my parish I regularly have an opportunity to use my talent (60%)	I would like to be more involved in parish activities (45%)	In the last 6 months, I have benefited from a conversation with someone in my parish about my spiritual growth (38%)	I usually say grace before meals (66%)
I feel the parish values my contribution to its life (71%)	In the last month, I have received recognition or praise from someone in my parish (51%)		I pray with my family whenever I can (44.2%)	In the last month, I have invited someone to participate within my parish (70%)
I feel encouraged by other parishioners who share my commitment to spiritual growth (69%)	There are opportunities in my parish which teach me how to pray (64%)			
I have made friends through sharing the life of the parish (80%)	As a member of my parish my opinions seem to count (53%)			
In my parish, I have opportunities to learn and grow (77%)	I would like to know more about the different groups within our parish (60%)			
I feel welcome and valued in our parish (85%)	I would like more opportunities for learning about my faith (65%)			
Because of my faith I have meaning and purpose in my life (84%)	I spend time in worship and prayer every day (57%)			
My faith has called me to develop my given strength (72%)	My faith is involved in every part of my life (61%)			
I take unpopular stands to defend my faith (68%)	My faith has called me to get involved in parish activities (65%)			
My faith gives me an inner peace (85%)	Because of my faith I have forgiven people who have hurt me deeply (62%)			
I speak words of kindness to those in need encouragement (94%)	I need help developing my understanding of my faith (58%)			
I am a person who is spiritually committed (76%)				

SUMMARY BY AGE GROUP

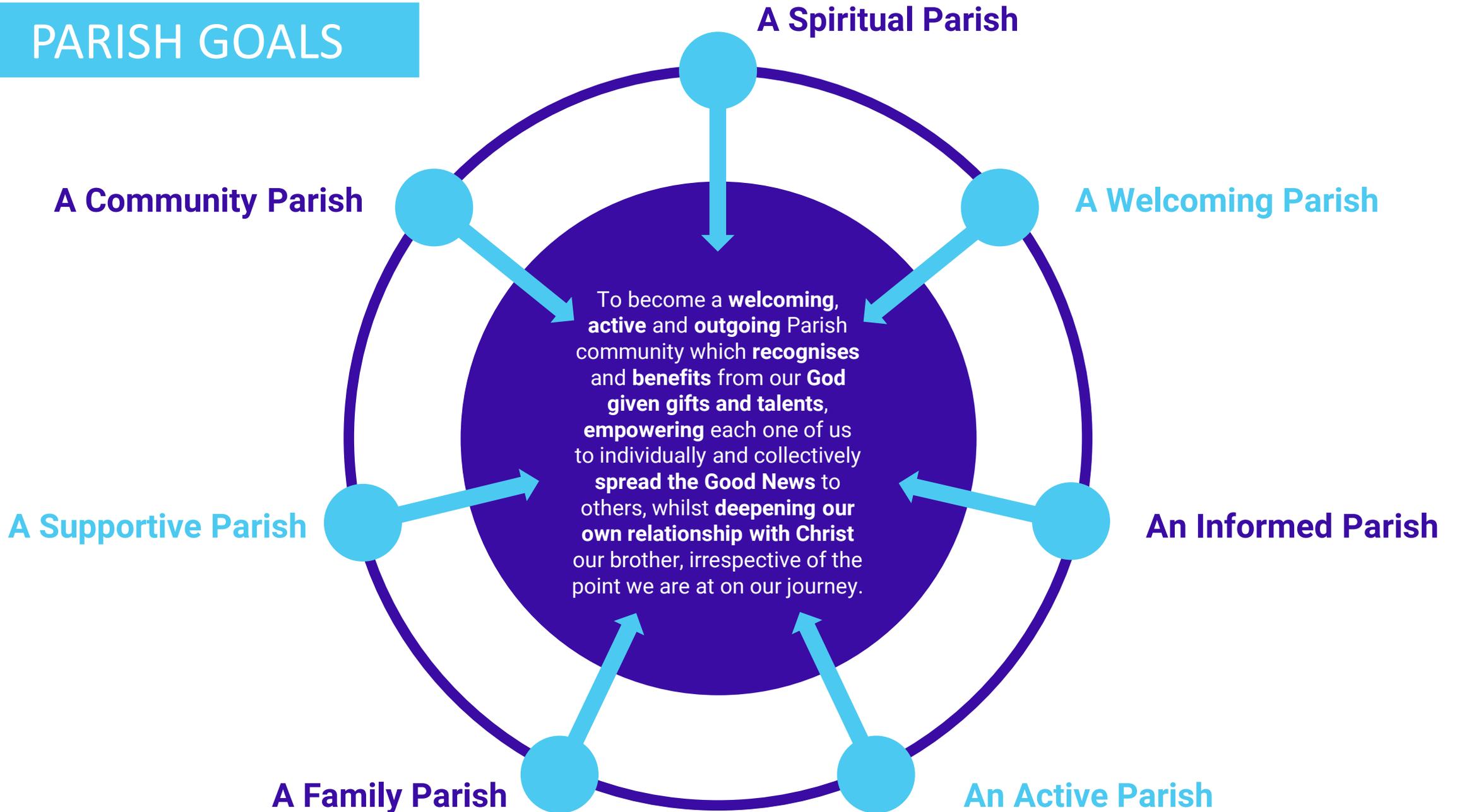


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PARISH GOALS



A SPIRITUAL PARISH

- To understand that faith is a personal relationship with Jesus Christ.
- To provide regular faith-building and learning opportunities for adults.
- To introduce new and different elements in Mass, building on the differing styles of each Mass to cater for the varied demographic.
- To put prayer and meditation in the centre of our parish life.
- To provide opportunities for group prayer in different styles & settings.
- To ensure preparation for the Sacraments is more “visible” to the wider parish community.
- To revisit the Sacrament of Reconciliation in the parish.
- To provide support to all married couples, regardless of how long they have been married.
- To increase individual confidence so as to feel able to talk about matters concerning faith.

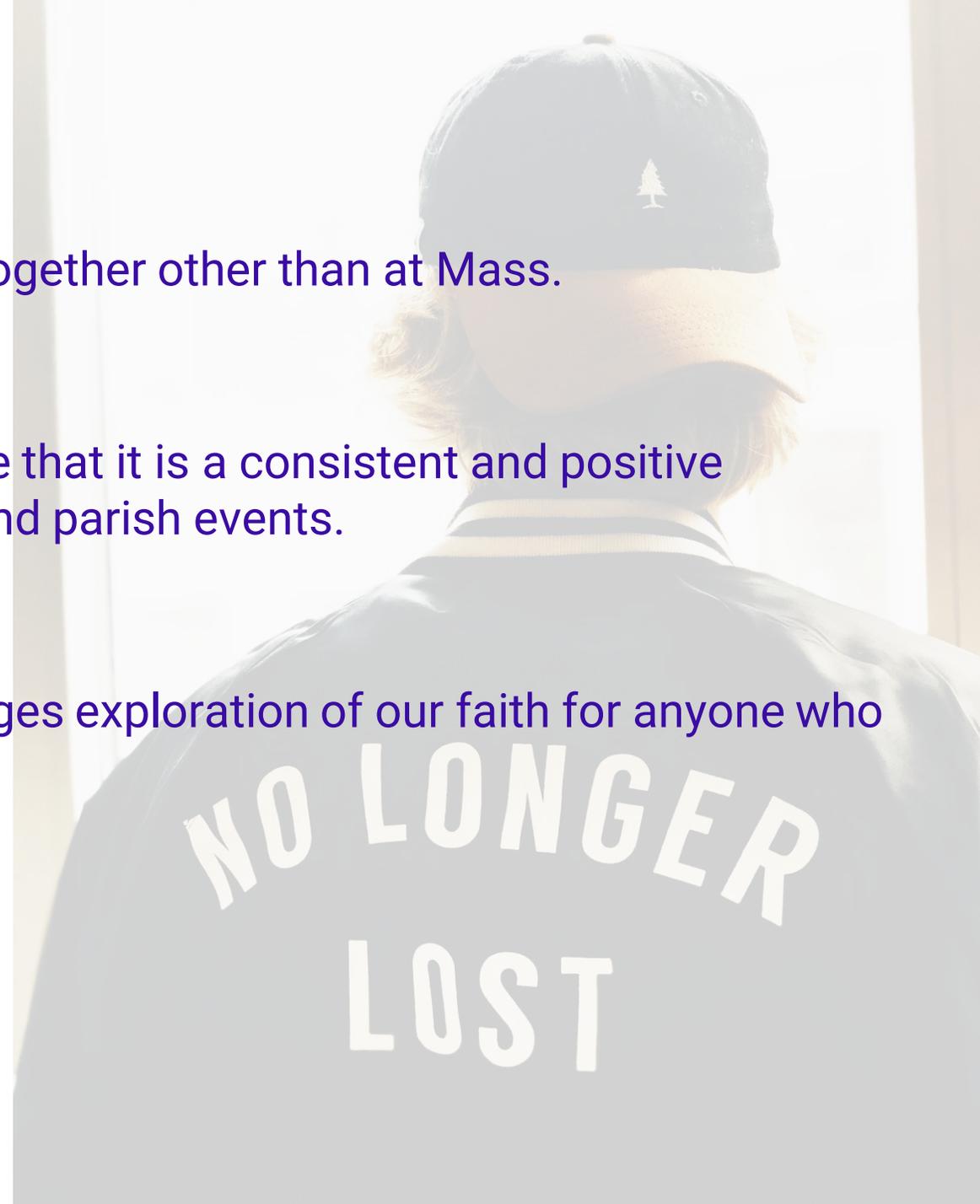
A WELCOMING PARISH

To provide opportunities for parishioners to come together other than at Mass.

To build on the welcoming experience and to ensure that it is a consistent and positive experience for everyone at the start of all Masses and parish events.

To become an outward-looking parish that encourages exploration of our faith for anyone who wants to know more.

To ensure that new parishioners feel welcomed.



AN ACTIVE PARISH

To help people to recognise their talents and skills.

To create a culture of engagement where parishioners know that their talents and skills are appreciated and getting involved in parish life is easy, accessible, and rewarding.

To ensure a mix of groups, activities and roles are available to meet the needs of as many parishioners as possible.

To improve communication to and from parishioners about groups, activities and roles.

To ensure that anyone who undertakes a ministry is fully briefed and trained in the role.

To become a parish where participating & getting involved in parish life is something everyone wants to do and gets enjoyment from.

A FAMILY PARISH

To explore opportunities to fill gaps and expand on the provision for children across all age groups in the parish.

To ensure that adequate support is given to families whose children do not attend a faith school.

To enable and encourage more families to be involved at Mass.

To organise and promote relevant events aimed at specific groups within the parish and involve those groups in the organisation of those events.

A SUPPORTIVE PARISH

To create a culture where every parishioner shares in the responsibility of being welcoming, encouraging, supportive and open to others in the parish.

To support people becoming 'closer' as a community - following the period of isolation and social distancing and beyond – learning from our experiences during lockdown.

To improve the visibility of all the support groups and channels available within the parish.

A COMMUNITY PARISH

To engage more with other churches and the rest of the community and give parishioners opportunities to become involved in outreach activities.

To improve communication about all the community and outreach activities that do take place.

AN INFORMED PARISH

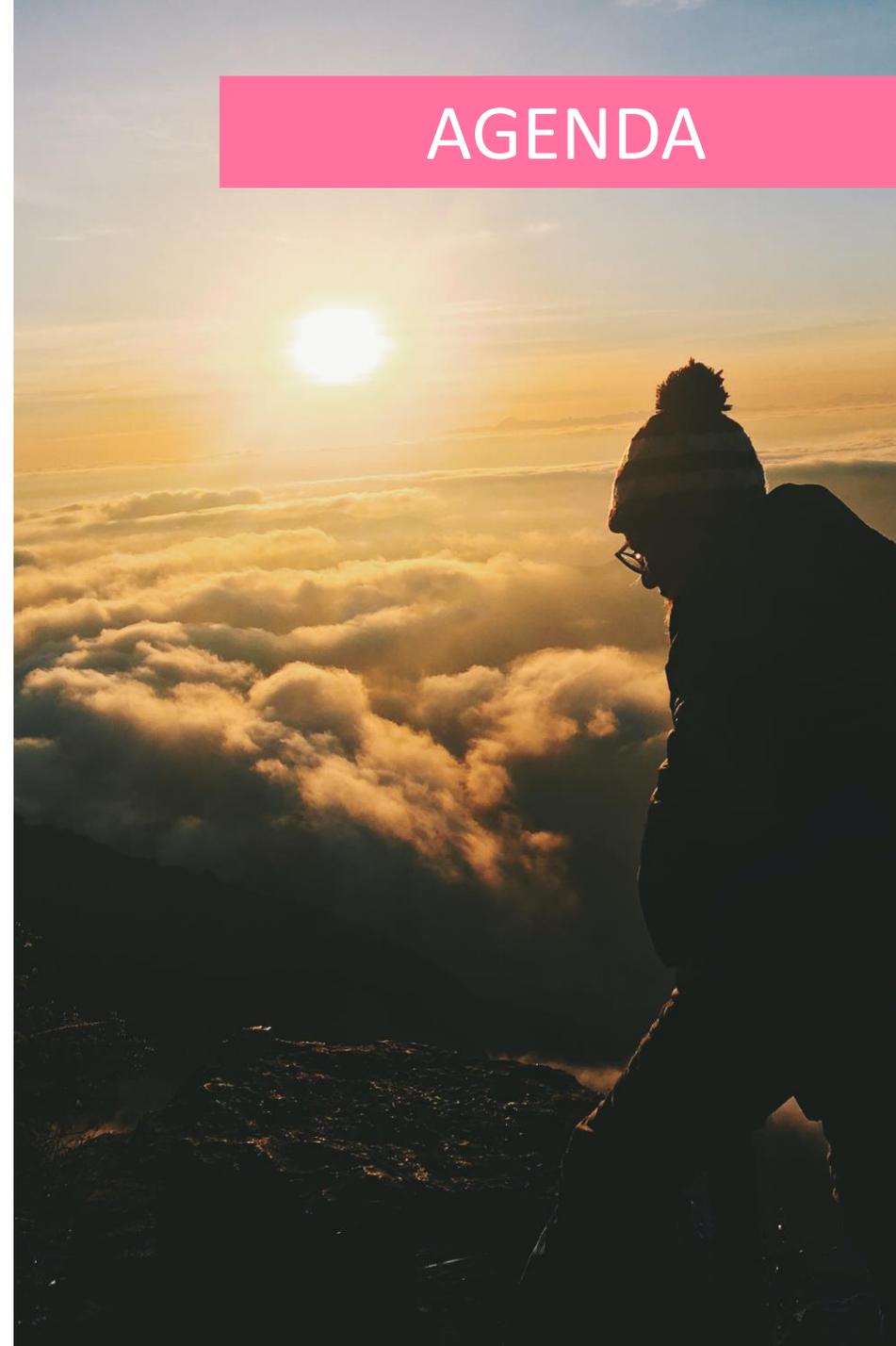
To build a consistent, all-encompassing communication model to handle parish communications, within the parish and outward.

To improve parish communication to ensure that all parishioners have easy access to information about all activities and liturgies, and to encourage and facilitate involvement and participation.

To create a mechanism for dialogue within the parish where opinions and ideas can be expressed and acknowledged, solutions found and, if necessary, action taken.

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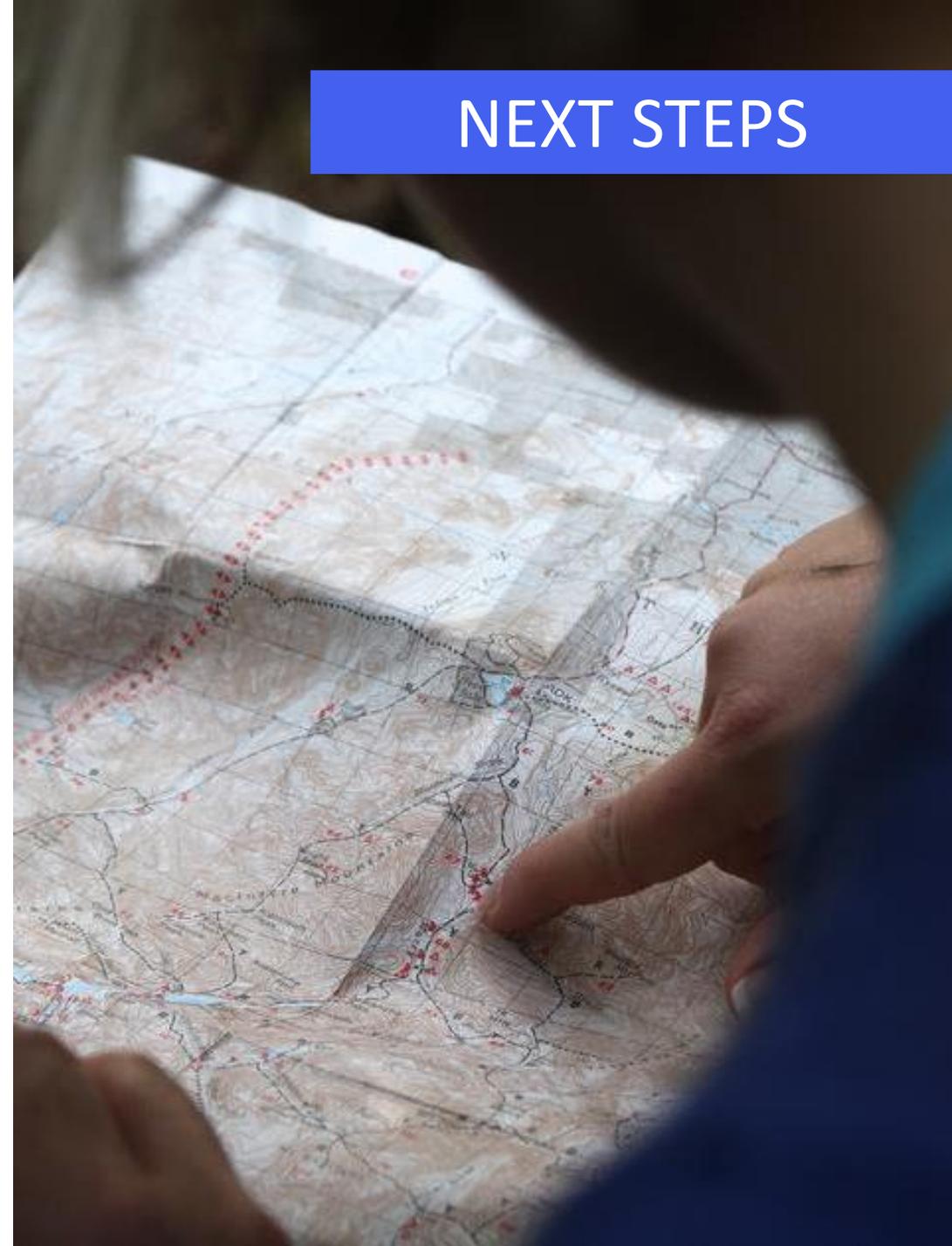


We have developed an initial roadmap of tasks and actions.

In the short term our focus will be to:

1. Set up a Communication Team.
2. Set up a Pastoral Council.
3. Build on what we have learned during the pandemic and combine our Ministers of Welcome and Coronavirus volunteers into one Welcoming team.
4. Launch a new website.

NEXT STEPS



CONCLUDING PRAYER

Jesus, our Redeemer and our teacher, as your followers you call us to proclaim your name to all people.

Strengthened by your promise to be with us always, may we grow daily as individuals and as a parish in our love and service of you and each other.

And may we radiate the joy of your gospel.

Our Lady of Lourdes

Pray for us



Seeking

Christ

TOGETHER